



Mr. Donald Cooper
THE DONALD COOPER CORPORATION

Dear Donald:

I wanted to thank you for the excellent presentation you provided my group last week. It is not easy to please a large audience like the one we had (almost 200 people). I will tell you that you definitely went well above and beyond the expectations of my group.

What struck me most was your sense of passion for delivering the Human Marketing message. It is rare that you see someone get up and deliver a talk that mesmerizes the entire audience!

Donald, as you know, I work with a lot of different speakers and you definitely stand out amongst them. They say that the best compliment one could give a speaker is repeat business. I am proud to confirm that you will be the keynote speaker at our upcoming Microsoft Solution Provider conference in November.

Congratulations on a job well done. It was powerful, it was personal and it made a big difference!

Thank you,

A handwritten signature in black ink, appearing to read "J. Skene".

J. Curtis Skene
Training & Certification Manager
Microsoft Canada Co.