

SHOPPERS DRUG MART.

225 Yorkland Blvd., Willowdale, Ontario M2J 4Y7
Phone: (416) 493-1220 Fax: (416) 490-2790

NOTE: This client booked
Donald a total of 6 times in
5 months!

Dear Donald:

Now that the Pharmacy Conferences are complete, I certainly would be remiss if I did not write to say thank you for the excellent presentations you gave to our Pharmacists.

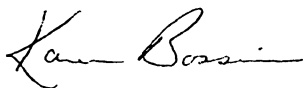
There is no doubt that your presentation was the highest evaluated at the 3 day Conference. It was clear long before we received the evaluation forms back, however, that you had "wowed" our group. After the first 5 minutes of your presentation, I knew we had a winner on our hands.

Your presentation style was absolutely dynamic, your content was exceptional, your material was personalized to our Company, and your message was truly motivational. We wanted to send our delegates back to their stores on a high and you succeeded in doing just that.

Thank you again for playing such a major part in the success of our Conferences. All of our office management who attended the Pharmacy Conferences seemed to "get it" and agree that your message should be heard by all members of our management teams in our stores and office.

So, we've only just begun.....I look forward to working with you again next year.

Sincerely,



Karen Bossin
Meeting Manager